



SCORECARD

Product Owner

32-40 UUR // MEDIOR/SENIOR



Your mission as Product Owner

The Product Owner is the bridge between the (internal) customer and the development team. It's a product owners' job to transfer the customer vision into a viable product by managing both scope, budget and roadmap(backlog).

In sum, the product owner is responsible for the overall process of making a project a success. This is done by making sure the right people with the required expertise are involved at the right time!

Accountabilities

- 01 Updated backlog of product(s) and projects on priorities and a minimum of 2 fully refined sprints ready to go for development teams
- 02 Make sure the MVP scope and budget is in alignment with- and approved by the (internal) customer
- 03 Has scope-, budget- and quality accountability on all deliverables of development teams
- 04 Production releases in agreement and acceptance of all stakeholders
- 05 Updates required on legal- and commercial contracts, customer runbooks and project documentation.
- 06 Translating customer feedback to business opportunities for sales, marketing, customer success or support.
- 07 Real time reporting on project performance KPI's



Competenties en skills

- » Proficient verbal and written communication in Dutch and English
- » Experience leading a team using Scrum methodology
- » Multitasking to the max
- » Experienced project manager using tools such as JIRA, Confluence, Office 365
- » Excellent communication and negotiation skills
- » Strong analytical skills (e.g., ability to collect and analyze information, identify possible solutions quickly)
- » Data driven decision making

Responsibilities

- »

Manages quality and documentation of all customer-, UX-, Development team requirements and deliverables, clearly described in Jira/Confluence, for proper processing during refinement and development
- »

Coordinates and translates company product vision and 'Jobs To Be Done' into tangible (development) roadmap and stories for development teams
- »

Coordinates and communicates to all stakeholders possible shared interest on development of certain features between multiple (internal)customers
- »

Initiates and coordinates high level estimation for releases and keeps tabs on development team estimation, quality and budget during development



- Coordinates and manages scope and priorities of releases for development team and deployment to relevant DTAP environments in alignment with customer needs
- Make sure requirements are discussed with CTO and architecture development team to determine viable technical implementation and roadmap sustainable solution
- Update (Internal) stakeholders when planning changes
- Defend the team from scope and planning changes (e.g., on customer request)
- Verify that questions from development team are answered in time, including involving of responsible customer(s) if needed
- Plan for releases to relevant DTAP environments for acceptance



Output

These indicators will allow you to contribute optimally to the company's goals and successes.

>90% of the sprint scope is executed within planned time frame

Up-to-date product- and project release performance in tooling

80% of stories picked up by development team adheres to the definition of ready

- Fix version present
- Requirements present and clear
- All open questions are closed
- Technical details present when necessary
- Estimate is added
- Linked ticket present (if applicable)
- Design present (if applicable)
- Acceptance Criteria present
- Definition of done present

Estimation vs Logged ratio for development team is within 20% margin

Team appreciation and happiness on Get Ready and PO deliverables and communication is 8+

80% of tickets within a fix version should stay in the same fix version after start of development



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